**COLSTERWORTH MEDICAL PRACTICE**

**PATIENT NEWSLETTER**

**FEBRUARY 2022**

Dear patient

Firstly, I would like to thank you on behalf of all the team here at the practice for your continued support during these very trying times.

We will be looking to make some changes over the coming months, which I will outline below, to allow us to provide the most efficient service and care possible.

**South Witham**

In the last newsletter we explained we would be reviewing the collection day. From the start of April, we will be opening for collections on **Wednesday mornings 10am until 11.30am**. In order for your prescription to be ready for collection, you will need to place your order no later than the Friday before.

So, for example, to collect your medication on Wednesday 6th April, you will need to order by Friday 1st April.

**Prescription collections at Colsterworth**

Collection times will continue to be the same:

**8.30am – 1pm then 2pm – 6pm Monday to Friday.**

Prescriptions cannot be handed out to patients outside of these hours.

**Telephone orders / queries**

Medication queries and prescription orders will continue to be taken by dispensary between **2pm and 6pm Monday to Friday**. Dispensary is still **option 2** on the phone system.

**Bank Holidays for 2022**

The bank holidays fall slightly different to normal this year, so I will list them below. The practice will be closed on these dates, and they will need to be taken into consideration when ordering medication.

**Friday 15th April**

**Monday 18th April**

**Monday 2nd May**

**Thursday 2nd June**

**Friday 3rd June**

**Monday 29th August**

**Monday 26th December**

**Tuesday 27th December**

**Monday 2nd January 2023**

If you have any concerns or queries about anything at all, please do not hesitate to contact me at the surgery.

Kind regards,

Donna Allen

Practice Manager

01476 860243

Monday 14th February 2022